



VACANCY

REFERENCE NR	:	VAC00902/24
JOB TITLE	:	Lead Consultant: EUC LAN Infrastructure Management
JOB LEVEL	:	D3
SALARY	:	R 724 276 - R1 086 415
REPORT TO	:	Senior Manager End User Computing
DIVISION	:	Service Management
DEPT	:	SM: End User Computing
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

The Lead Consultant LAN Infrastructure Management is a senior role within End User Computing, ensuring service delivery in various service components within the LAN Infrastructure Services such as Switch, Wifi cabling and associated infrastructure components, solutions and services. Management of technical architecture design, build, acquire and implement complex LAN Infrastructure solutions. Delivery and Management of the various projects according to charters and plans. Ensure the maintenance and support of the environment. Manage the solution team to ensure LAN design and solution implementation are successfully delivered and maintained. To maintain and improve business aligned IT service quality through technical expertise in the design, build, acquire, implement, maintenance, support and delivery of complex LAN Infrastructure solutions including LAN security architecture. Ensuring a high availability and delivery of the various services according to Service Level Agreements and performance metrics.

Key Responsibility Areas

- Manage the Design of new IT solutions.
- Coordinate and manage Business Improvement initiatives and solutions.
- Develop and provide inputs to proposals for new solutions, hardware and software.
- Manage and Develop IT security related risks.
- Manage Quality Assurance.
- Human Resource Management.
- Financial Management.

Qualifications and Experience

Minimum: 3-year National Diploma / Degree in Computer Science, IT or related fields. Certifications: ITIL, CCNP, HCNP Certifications is a requirement.

Experience: 7 - 8 years practical experience in switch, wi-fi and cabling and should include 3 Years' experience as a Manager/ Specialist/Supervisor with management/supervision of business support/operations in a Corporate/Public Sector Organisation. Management of performance of switches, wi-fi and other related infrastructure Management and resolution of incidents logged Experience in the provision of ICT solutions and services.

Technical Competencies Description

Organizational Awareness: IT and Government Industry IT Products and Services An in-depth knowledge of: IT Services Operational Management System performance IT Service Management/Support service offerings Performance Management Contracts and Service Level agreements OPEX Management Stakeholder management A solid understanding of: Knowledge of hardware and software support for client system/solutions Mentoring and Coaching of Engineers/Technicians Management of Server & Storage related technologies Managing through evolving technologies Knowledge of Service Management systems (ASPECT /ARS/ITSM7) or equivalent applications ICT Operational Trends Network Operating Systems Project Management Understanding of Quality assurance standards LAN Networking principles. Cabling principles. VPN technologies and concepts. Disaster Recovery. Switch and wi-fi technologies and concepts. Operating System upgrades. Service Level Management. Plan and design architecture of switch and wi-fi infrastructure. Proficiency in managing, commissioning and maintenance of Core Switch and WIFI infrastructure and Services (Patch management, STP, VLANs, Ether channel, Route maps and policy-maps, redistribution. Vendor products and related services. LAN Network designs and support. Cabling designs and support. Switch and wi-fi monitoring Switch and wi-fi operating system rebuild and restore. Document Writing. Presentation Skills.

Other Special Requirements

N/A.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered.

Closing Date: 08 September 2023

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.

- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.